

inSUPPORT

ICT Support that's Insured



**Managed Services
improved and redefined.**

For peace of mind.

Regardless of the emergency or disruption, get immediate, specialist support that ensures your business continuity and resilience.

- **Cyber security & protection**
- **Incident resolution**
- **Risk management & planning**
- **Expert IT support, 24/7**
- **Maintain critical functions**



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Trust our geek squad to fill your IT skills gaps. Your **inSupport package** gives you access to a team of experts and consultants that are leaders in their field.

We guarantee you the most up to date systems and security, **recommended by the Australian Government's Cyber Security Centre (ACSC) - Essential 8 framework Maturity Level 3.** Geek-speak for the highest level achievable and recognised by cyber security insurance policies.



- **Cyber Security Insurance**
- **Application Control (malicious code protection)**
- **Regular Offsite Backups**
- **2FA (2 Factor Authentication)**
- **Patch Management**

Sleep easy at night knowing that your critical data is secure, backed up and available at any time.

Did you know?

The recent hackings of Medibank, Optus and Telstra mean Australian Insurance companies are making it very difficult - sometimes impossible - to procure new cyber protection insurance.

Without insurance, your business is at risk of substantial financial losses and remediation costs in the event of a cyber attack.

With cyber security insurance included in your monthly managed services fees, our insurance specialists take care of everything from advocating for you during the application process, right through to onboarding and compliance implementation.



\$42 BILLION

Estimated **yearly** cost of cybercrimes to Australian business.

* source UNSW Canberra



\$40k

The **average** cost of a cyber attack to a **small business.**

Here to help!

As the team who **support, protect and restore** your IT environment, we liaise with the insurer to confirm and assure them of your compliance. Great news!

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